

Donor Privacy Policy for SoU 2024-25



Spirit of Ukraine Charity

Effective Date: Nov 16th, 2024

Approved By: Becca Jolly

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Donor Privacy Policy for Spirit of Ukraine

At Spirit of Ukraine, we value the trust our donors place in us and are committed to safeguarding their personal information. This policy outlines how we collect, use, protect, and manage your data to ensure transparency and maintain your confidence.

1. Information We Collect

1.1.1 Personal Information

We collect personal details such as your name, email address, phone number, and mailing address when you donate or sign up for updates.

1.1.2 Donation Information

When you donate, we collect details such as the amount, payment method, donation date, and whether your donation is one-time or recurring.

1.1.3 Communication Preferences

We record your preferences for how you wish to be contacted, including email, phone, or mail.

2. How We Use Your Information

2.1.1 Processing Donations

Your information is used to securely process your donation, issue receipts, and provide acknowledgment letters.

2.1.2 Communication

We use your contact information to share updates about Spirit of Ukraine's work, upcoming events, and ways you can support our mission, in line with your communication preferences.

2.1.3 Donor Recognition

With your consent, we may publicly acknowledge your generosity in newsletters, annual reports, or donor recognition programs. You can opt to remain anonymous if preferred.

2.1.4 Internal Record Keeping

We retain your information for legal, tax, and operational purposes to ensure compliance and accountability.

3. Donor Consent

3.1.1 Opt-Out of Marketing Communications

You may opt out of receiving fundraising appeals or newsletters at any time by following the instructions provided in the communication or by contacting us directly.

4. How We Protect Your Information

4.1.1 Secure Payment Processing

All donations are processed through secure, PCI-compliant systems to protect your financial information.

4.1.2 Data Encryption

We encrypt sensitive data during transmission and store it in secure systems to prevent unauthorized access.

4.1.3 Security Monitoring

Our organization regularly reviews and updates our security protocols to protect against data breaches or unauthorized access.

5. Sharing of Your Information

5.1.1 Service Providers

We may share your data with trusted third-party service providers for donation processing, email delivery, or database management. These providers are contractually obligated to protect your information.

5.1.2 Legal Requirements

We may disclose your information if required by law or to protect our rights, property, or the safety of Spirit of Ukraine and its stakeholders.

6. Donor Privacy Options

6.1.1 Opt-Out of Communications

Donors can manage their communication preferences or opt-out of receiving updates by contacting us.

6.1.2 Request for Anonymity

Donors may request to make anonymous donations. We will honor such requests and not publish their name in any recognition materials.

6.1.3 Updating Your Information

Donors can request updates or corrections to their personal information by contacting our office.

7. Cookies and Tracking

7.1.1 Usage of Cookies

Our website may use cookies to enhance user experience and analyze website traffic. Cookies do not store personal information.

7.1.2 Disabling Cookies

Visitors can disable cookies through their browser settings. Note that doing so may limit website functionality.

8. Children's Privacy

8.1.1 Age Restrictions

Spirit of Ukraine's services are not intended for individuals under 13 years of age. We do not knowingly collect data from children.

8.1.2 Deletion of Children's Data

If we inadvertently collect information from a child, we will delete it immediately upon discovery.

9. Your Rights

9.1.1 Access, Correct, or Delete Your Information

Donors have the right to request access to their data, make corrections, or request deletion of their information at any time.

9.1.2 Object to or Restrict Processing

You can object to or restrict the processing of your data in specific situations.

9.1.3 Lodging a Complaint

If you believe your data has been mishandled, you can file a complaint by contacting Spirit of Ukraine directly.

10. Changes to This Policy

10.1.1 Policy Updates

This privacy policy may be updated periodically to reflect organizational or regulatory changes.

10.1.2 Effective Date

This policy is effective as of November 16, 2024.

11. Contact Us

11.1.1 Contact Information

For questions or concerns about this policy, or to exercise your rights, please contact:

Spirit of Ukraine

- **Address:** 30038 County Road 56, Iiff, Colorado 80736
- **Phone:** 970-571-9282
- **Email:** Becca@spiritofukrainefoundation.org